



SBH Queensland's offices are located in Tillot St, Dutton Park, just off Annerley Road. It is close to both the Mater and PA Hospitals. Park Road train station is the nearest stop and this is a fully wheelchair accessible railway station.



SBH Queensland

ASSIST

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For adults with spina bifida and hydrocephalus who live in Queensland



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► **Individual
Response
Service**

**Short term support for
unexpected life changes**



**Spina Bifida Hydrocephalus
Queensland**

ASSIST

Individual Response Service (IRS)

When an unexpected life change occurs ASSIST can provide short term support, counselling, information and referral.

Strengthening and use of formal or informal supports is a key service response.

Eligibility

Any adult whose primary medical condition is spina bifida or hydrocephalus and who lives in Queensland.

Referral to the service can be made by anyone however consent by the person with SBH is required.

Individual Support in Regional Areas

The service offered to those living outside the southeast corner of QLD is done mainly via the telephone or email. As far as possible staff respond to issues of those in regional areas by linking into the support services available in their local community.

Support person or advocate

Individuals are welcome to bring a support person of their choice to assist them at any stage of the program.

SBH ASSIST is partly funded by Department of Communities: Disability Services to support adults with spina bifida or hydrocephalus in Queensland.

Unexpected changes might include:



- ◆ Medical/ health issues
- ◆ Community access/services
- ◆ Equipment
- ◆ Employment & Education
- ◆ Transport
- ◆ Centrelink
- ◆ Housing
- ◆ Advocacy
- ◆ Aged carer/ support breakdown or death
- ◆ Parenting/pregnancy with SBH

If a service cannot be given at the time due to insufficient resources every effort to provide an appropriate referral to another service will be made.

Who provides the service?

The Individual Response Service is one of the programs provided by SBH ASSIST which has

- ◆ 2 part time Social Workers
- ◆ 1 part time Occupational Therapist